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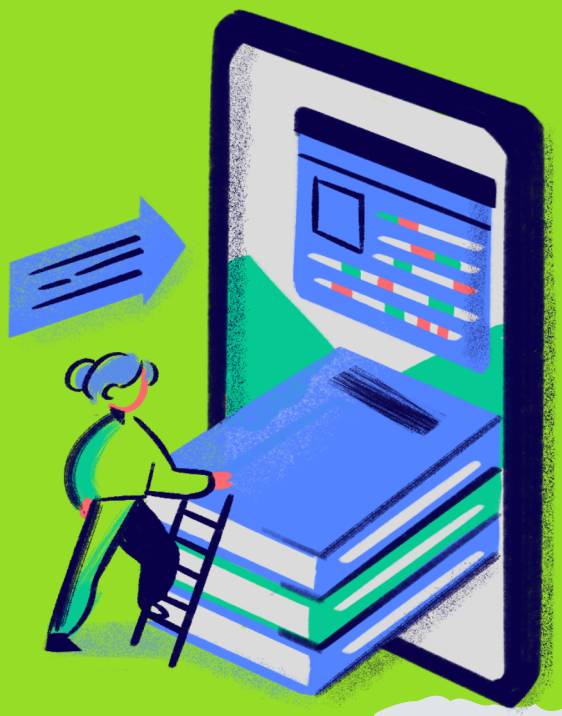
Newsletter

Moving on up !

Welcomes you .....

Welcome to the latest issue of **#MovingOnUp**, our newsletter that keeps you updated on everything related to **Sutton Coldfield Training** and broader social events beneficial to the community. In this newsletter, we will be highlighting important educational awareness days such as **Digital Learning Day** and **Safer Internet Day**. These days are incredibly informative and raise the necessary awareness and insight around these topics. We are also excited to provide information regarding **National Apprenticeship Week**. Stay tuned on our social media channels and website for content and updates regarding this event, and for can-not-miss information. SCT would also like to remind you all about our monthly prize draw that gives individuals the chance to win a £50 voucher, with a guaranteed winner every month. This is a great opportunity to be rewarded for your continued support of SCT.

Digital Learning Day!



Digital Learning Day, observed on February 27th 2026, celebrates the power of technology in education and highlights innovative ways digital tools enhance teaching and learning. This day recognises the importance of digital equity, innovative teaching methods, and the role of technology in preparing students for the future.

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National Apprenticeship Week!

Celebrated February 9th - February 15th
#NAW2026

National Apprenticeship Week is a week-long celebration that brings together businesses and apprentices across the country to shine a light on the positive impact that apprenticeships and skills make to individuals, businesses and the wider economy. In 2026, the UK will focus on the theme "Skills for Life". The campaign highlights how apprenticeships help individuals reach their full potential and support businesses in building a future-ready workforce. We encourage everyone to celebrate how apprenticeships and skills help us all reach our full potential. They break down barriers to opportunity and drive economic growth by developing the skills employers need.



NATIONAL APPRENTICESHIP WEEK 2026

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Get To Know Me - Employee Spotlight

Niamh O'Clery – Apprentice Administrator

What is your role at SCT.



"I am currently completing a Level 2 Customer Service Apprenticeship, where I support learners throughout their qualification journey. My role involves being a key point of contact for learners, ensuring they receive the guidance and information they need to progress confidently through their course. I regularly communicate with both learners and tutors, sending out important documents and information to support learning and course completion.
Once learners have completed their qualification, I collect and record feedback to help improve the quality of the service and learning experience. In addition to my main responsibilities, I am an active member of the Equality, Diversity and Inclusion (EDI) team. Within this role, I contribute ideas and support initiatives aimed at improving equality and inclusion within the workplace. This includes helping to promote fair treatment, raising awareness of diversity, and ensuring that learners and staff feel respected, valued, and supported regardless of their background."

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How long have you been with us?

“I have worked with SCT for eight months, and during this time I have gained valuable knowledge across a wide range of areas within the business. This experience has significantly improved my communication skills, as I regularly interact with learners, tutors, and colleagues from different departments. Since starting at SCT, I have become increasingly confident in my role, particularly when handling enquiries, supporting learners, and managing day-to-day responsibilities. I have developed a better understanding of workplace processes and how different teams work together to achieve shared goals. I am enthusiastic about continuing my professional growth at SCT and look forward to further developing my skills, knowledge, and confidence within my job role as I progress in my career.”

What does your job role entail?

“My role involves regularly contacting learners to check on their progress throughout their qualification, particularly if they are falling behind. I communicate with learners to understand any challenges they may be facing and to discuss how they are progressing with their course. I also identify and offer appropriate support, ensuring learners are aware of the help available to them, such as additional guidance, resources, or tutor support. By maintaining consistent and supportive communication, I help learners stay motivated, re-engage with their learning, and achieve the best possible outcomes. My aim is to ensure every learner has a positive experience with SCT, feels supported throughout their qualification, and has the opportunity to successfully complete their course.”

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Where do you see yourself in 5 years?

"My goal is to continue building my knowledge and experience within SCT, gaining a deeper understanding of the organisation and its processes. I am committed to developing my skills within my current role and taking on new learning opportunities as they arise. Alongside this, I aim to successfully complete my Level 2 Customer Service Apprenticeship, applying what I learn directly to my role to improve the quality of service I provide. Following this, I plan to progress onto and complete a Level 3 Customer Service Apprenticeship, allowing me to further develop my customer service skills, confidence, and professional capabilities. These goals will support my long-term career development and enable me to make an even greater contribution to SCT."

FULLY FUNDED COURSES AVAILABLE!

We are providing Level 2 and Level 3 nationally recognised courses nationwide. Take advantage of this opportunity and start your learning journey today. For more information, enquire using the details below.

E. ADMIN@SCT.CO.UK

T. 0121 240 3989

W. WWW.SCT.CO.UK

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Key Info To Know!

WIN A £50 'ALL IN ONE' SHOPPING VOUCHER!

Every month, we will reward learners who share their valuable feedback with us. Here's how you can increase your chances of winning:

1 Entry	**Leave us a review on Google.com**
2 Entries	**Leave us a review on Google and our Facebook page @suttoncoldfieldtraining**
3 Entries	**Leave us a review on Google, Facebook, and send us a picture of yourself with your certificate and a testimonial for our website to admin@sct.co.uk**

It's that easy! Your feedback helps us improve and allows future learners to make informed decisions. We appreciate your participation and wish you the best of luck in the prize draw! Winners will be contacted directly and announced on our Facebook Page.

GOOD LUCK!

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Key Info To Know!

Safer Internet Day 2026

Safer Internet Day 2026, taking place on February 10, 2026, centres on the theme "Smart tech, safe choices – Exploring the safe and responsible use of AI". This initiative aims to empower users, particularly children and young people, to navigate AI-powered technology safely by focusing on critical thinking, data privacy, and spotting scams. Over the years, Safer Internet Day has become a landmark event in the online safety calendar. Starting as an initiative of the EU SafeBorders project in 2004 and taken up by the Insafe network as one of its earliest actions in 2005, Safer Internet Day has grown beyond its traditional geographic zone and is now celebrated in approximately 170 countries worldwide.

We welcome suggestions from our customers at SCT to cover certain topics and issues as our aim is to provide informative and engaging information, consistently. Thank you for your support so far!

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